



The Anti-Social Behaviour Victim Promise

1. Victims should know who to report to and be kept informed and involved once a report is made.
2. Agencies should treat victims inclusively, with respect and focus on the harm.
3. Agencies should work across boundaries, embrace the Community Trigger process and be solution focused.
4. Agencies should be transparent throughout the investigation process and in their outcomes.
5. A public health approach and clear referral pathways should be taken to deal with the causes of anti-social behaviour and best use should be made of existing programmes, positive requirements, existing services, and governance arrangements.
6. Best practice should be shared through a network of anti-social behaviour experts and across multi-agency boundaries locally and nationally.
7. Individuals who exhibit anti-social behaviour should have the opportunity to take responsibility for and repair the damage they have done or face reasonable, fair, and proportionate consequences, inclusive of best practice for young people.
8. Practitioners should be trained to identify and act on the underlying causes of, or motivation behind, the behaviour and not just deal with its consequences.
9. Each agency should have an agreed anti-social behaviour strategy in place and refreshed annually.
10. Every agency should be an active stakeholder in the Community Trigger process and PCC's integral to ensuring the integrity of this safety net for victims.

