

Safeguarding children and adults at risk

It's everyone's responsibility!

Online interactive training for frontline officers and care & support staff

Introduction

Safeguarding children and adults at risk of abuse and neglect is everyone's responsibility. Housing providers play a key role in preventing harm but also intervening when concerns have been identified. This is without doubt one of the most complex and demanding issues that frontline staff will have to deal with. It is therefore imperative that they receive high-quality training that will not only give them the knowledge of what needs to be done, but instil confidence and values that are needed in this complex area. As part of our offering on this course, we would insist on reading your latest policy and procedures to ensure that we deliver a consistent message and also provide advice where needed.

This particular course is aimed at neighbourhood officers, ASB officers and care & support staff etc. This course is designed to change opinions, become more aware of the safeguarding concerns that happen behind closed doors, and explain their role in dealing with this. This course will be emotive, thought-provoking and contain a blend of case studies, lectures, video activities and shared learning sessions.

What style of training is it?

We use a number of methods to get the best outcomes from the session. All of our sessions are fun, relaxed and informal and encourage open discussions to help the learning process. Participants will be encouraged to share their experiences, views and opinions.

What the course covers

Government policy and legal requirements

- Care Act 2014 – Housing's responsibility
- The Children's Act 2004 – referring to 'Working together to safeguard children 2018' guidance
- Making Safeguarding Personal Guidance
- Legal responsibilities

Safeguarding children


- What safeguarding children means
- What to look for (indicators of abuse)
- How to deal with disclosures
- How to make a referral to the relevant agency
- Understanding the terminology – speaking the right language
- Sharing information
- Having confidence to challenge partner agencies
- Local Safeguarding Children's Board

Safeguarding vulnerable adults

- What safeguarding adults means
- What to look for (indicators of abuse)
- Making safeguarding personal
- Dealing with disclosures
- How to make a referral to the relevant agency
- Understanding the terminology – speaking the right language
- Sharing information

Capsticks

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- Being confident to challenge partner agencies
- Local Safeguarding Adults Board

Reflective Practice

- Opportunities to explore past experiences
- Case studies
- Critical friend approach

Other areas include:

- Professional boundaries
- Whistleblowing
- Sharing information
- Mitigating risks

Learning outcomes

Staff will gain a knowledge and understanding of their responsibilities in safeguarding children and adults at risk. This course also aims to give staff confidence in their approaches to safeguarding including developing skills to manage this complex area.

Key learning outcomes that participants will gain are:

- Responsibilities for safeguarding
- An awareness of the political and legal landscape
- Confidence in knowing what to look for during daily duties within the home
- Enhancing their ability to capture information and refer appropriately
- New skills in dealing with sensitive issues, negotiation, support, confidentiality and communication
- A practical knowledge of the procedures in safeguarding
- Understanding the psychology in working with safeguarding issues
- A renewed understanding that safeguarding is everyone's responsibility and not just the neighbourhood officer
- Understanding who to refer to within the organisation
- Questioning their previous experience and adapting new techniques where necessary

Why Capsticks?

We have developed a series of high quality training courses designed to have a lasting impact on participants. We have a national reputation in being leaders in our field of both health and housing sectors. We have a unique offering of having legal and professional expertise in the health and housing sectors which enables us to develop up to date, thought provoking training which reflects our

own professional and legal backgrounds. With 'safeguarding' having a significant reliance on the Health sector, Capsticks is uniquely placed to be able to understand the challenges and solutions for both sectors.

We understand the huge impact that housing professionals can make in preventing further abuse. We have worked with thousands of housing professionals in providing this training, and have been overwhelmed by the positive responses that we have received.

Feedback from previous safeguarding training sessions:

"Chris was sensational!! He broke the ice so that everyone felt comfortable to participate and he was very engaging. We felt that he was also part of our group as well as a trainer!!"

"Oh Chris was very good indeed - he knew his stuff and had style and charisma! Very good trainer and I learnt so much!"

"This is the best safeguarding training course I have ever been on. I've been to lots in the past delivered by LA's and Social Workers – this is another level!"

"This session was pure genius!! Completely made me change my thinking and approaches to safeguarding."

Who delivers the training?

Our nationally recognised expert Chris Grose has developed a variety of training packages that have proven to enhance participants' knowledge, skills and awareness. Chris has worked very closely with the Home Office to help shape the new ASB, Crime and Policing Act and has worked nationally within the Housing and Local Authority sectors. Chris uses his personal experiences of various issues including safeguarding children and adults at risk of abuse and neglect, so has the practical knowledge to share with your organisation as well as learning from and influencing others nationally.

How many people can attend?


The maximum number of people for this session is 16.

How can I book this course?

To book your place on this course or to find out more, please contact Chris Grose (chris.grose@capsticks.com).

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