



Don't suffer in silence

Join the ASB Help PLEDGE and show your commitment to victims of anti-social behaviour.

Q. What does your organisation need to do to join the ASB Help PLEDGE?

A. Your organisation must pledge to incorporate ASB Help's best practice guidance into your internal community trigger policies and procedures.

Q. What can ASB Help provide?

A. You can access ASB Help's best practice guidance from the ASB Help practitioner website. All guidance is in word format to enable you to tailor it to your organisation.

Q. What type of guidance does ASB Help provide?

A. We provide the following documents: A self-assessment checklist to inform your policies and procedures are legally compliant and incorporate best practice. We also provide best practice wording on the community trigger and an example terms of reference document to help govern review meetings. This covers contentious issues such as information sharing and how to formulate a strategy to bring an end to the anti-social behaviour as well as how to guarantee the victim's voice is heard. We also provide a Chair's pack and supplementary guidance on the range of legal and non-legal interventions available to practitioners to resolve anti-social behaviour. We will regularly add to this resource with up to date content we identify as being helpful to organisations.

Q. Is there a fee to use ASB Help's best practice guidance?

A. No. ASB Help is a charity committed to helping victims of anti-social behaviour and we provide this guidance for free. ASB help can assist with more bespoke guidance which would involve visiting an organisation and reviewing their policies and procedures to offer best practice advice. A nominal fee to cover expenses would be requested. ASB Help can recommend consultancy services to assist with wider anti-social behaviour management. Please email ASB Help directly to obtain further information about this. ASB Help is not insured or qualified to provide legal advice.

ASB HELP is a Registered Charity committed to helping victims and practitioners managing anti-social behaviour. The ASB Help charity number is 1152851. Email: www.asbhelp.co.uk



Q. Why should you be part of the ASB Help PLEDGE?

A. Joining the ASB Help PLEDGE shows the community you are committed to identifying and supporting victims of anti-social behaviour. It demonstrates your willingness to work collaboratively to bring an end to anti-social behaviour as well as steadfast determination to deter such behaviour in the future. By utilising ASB Help's best practice guidance, you are signalling to stakeholder's you have embraced the spirit of the community trigger and you are meeting your obligations to the community.

Q. Can we publicise we have joined the ASB Help PLEDGE?

A. Yes, you can publish the ASB Help PLEDGE in your marketing material. ASB Help will also publicise your organisation has joined the PLEDGE but we reserve the right to remove any publicity if we identify concerns that an organisation is not adhering to the commitments in the PLEDGE.



THE PLEDGE

1. **Promote awareness**: Actively encourage the use of the community trigger to residents and partner agencies.
2. **Legality**: Confirm your organisation is legally compliant and embracing the spirit of the community trigger.
3. **Ensure accessibility**: Publicise the community trigger so the most vulnerable know what it is and how to invoke it.
4. **Develop** your process: Embrace the full potential of the community trigger by continually reviewing and learning from best practice.
5. **Generate** inclusivity: Use community trigger review meetings to work collaboratively and strategically, formulating solutions to end the anti-social behaviour.
6. **Establish** a precedent of using the community trigger to put victims first and deter perpetrators.

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