

Looking for ASB Training?

We support you to support victims



ASB HELP

Your Voice Matters

Why choose ASB Help

At ASB Help, our services are designed to improve outcomes for victims of anti-social behaviour by equipping professionals with the confidence and skills needed to respond effectively. Through specialist training, conference speaking, and independent ASB Case Review chairing, we bring together lived experience and professional expertise - supporting practitioners to deliver consistent, victim-focused responses.

1 Victim-focused and evidence led

We are the UK's go-to charity for victims of anti-social behaviour, and our services are shaped by the real voices and experiences of those we support. This ensures every session keeps the needs of victims at the centre and tackles ASB in a way that reflects lived experience.

2 Delivered by experienced facilitators

Our staff bring decades of hands-on experience from across ASB response, policing, housing, community safety, and victim support. Clients benefit from practical insight and professional expertise that goes beyond theory.

3 Interactive and engaging

We use interactive methods, including group discussions, activities, and case studies, to ensure learning is memorable and relevant. Feedback shows that clients appreciate the opportunity to ask questions and apply concepts to real scenarios.

4 Real life examples and case studies

Our services use real examples to demonstrate how legislation and tools work in practice, helping clients connect learning to their daily casework.

5 Always up-to-date

We sit on the Home Office ASB Strategic Board and stay close to policy developments and best practice, meaning our services reflect the latest guidance, legislation, and sector thinking.

6 Competitive and accessible

As a charity, we prioritise accessibility over profit. We offer competitively priced services to ensure that more organisations can access the support they need to better serve victims and communities.

Training packages

Anti-social behaviour tools and powers training

Summary

This course is designed to equip delegates with a thorough knowledge and understanding of best practice in ASB casework within the wider community, an overview of the tools and powers in the ASB Crime and Policing Act 2014 and Crime and Policing Act 2026, and more specifically the ASB Case Review in order for them to promote awareness and play an active and constructive role in ASB case management and the ASB Case Review process.

Learning Outcomes

By the end of the training, delegates will be able to:

- Understand the devastating impact of anti-social behaviour and the potential for escalation.
- Identify opportunities to support victims and how to best guide and advise them within a partnership approach.
- Understand informal and formal tools and the importance of early intervention in ASB.
- Have basic knowledge of the different tools and powers within the Anti-Social Behaviour, Crime and Policing Act 2014.
- Clearly understand the ethos and purpose of the ASB Case Review and have knowledge of the local threshold and application process.
- Recognise the principles of taking a harm centred approach and champion the victim's voice.
- Identify suitable cases to which the ASB Case Review could apply.
- Have a clear knowledge of the format of a panel hearing and their own roles and responsibilities.
- Actively participate in the ASB Case Review process and be confident in challenging any barriers and obstacles an applicant may face.
- Understand the victim's grounds for appeal and the process associated with it.
- Understand latest policy developments e.g. Crime and Policing Act 2026.

Below is a brief outline of the content to be covered: -

- Anti-social behaviour and its impact on victims and communities
- The ASB Crime and Policing Act 2014 tools and powers
- Partnership working within ASB and your role within it
- The purpose of the ASB Case Review
- The ASB Case Review process and your role within it
- The new ASB powers in the Crime and Policing Act 2026

New anti-social behaviour powers training

New and updated ASB powers under the Crime and Policing Act 2026 will come into effect on 26th October 2026. Therefore, we are introducing training in line with this to ensure practitioners feel confident and equipped to utilise these powers from the off-set, ensuring victims and communities are supported and protected.

Respect Orders/Housing Injunction/Youth Injunction Training Summary

This course provides delegates with a clear and practical understanding of Respect Orders, Housing and Youth Injunctions within the Crime and Policing Act 2026. It explores how these orders strengthen responses to persistent adult and youth ASB, the legal tests, evidential requirements, and the role of prohibitions and positive requirements. Delegates will gain confidence in identifying suitable cases, selecting the appropriate tool, preparing robust applications, supporting victims throughout the process, and working effectively with partners to deliver safe, proportionate and enforceable outcomes.

Below is a brief outline of the content to be covered: -

- Purpose of Respect Orders/Housing Injunctions/Youth Injunctions
- Impact of persistent ASB on victims and communities
- Legal framework and suitability criteria
- Prohibitions and positive requirements
- Evidence gathering and victim-focused practice
- Preparing and presenting applications
- Multi-agency roles and responsibilities
- Enforcement, breach and safeguarding
- Policy context and operational delivery
- Case studies and practical exercises



Closure Powers Training

Summary

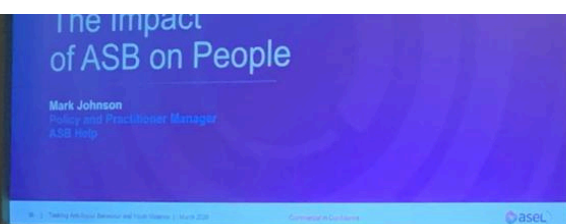
This course provides delegates with a clear and practical understanding of Closure Powers under the Anti-social Behaviour, Crime and Policing Act 2014 and updated provisions within the Crime and Policing Act 2026. It explores how closure notices and closure orders can be used to quickly protect victims and communities from nuisance premises, disorder, and associated harm. Delegates will gain confidence in identifying suitable cases, preparing strong evidence, supporting affected residents, and working effectively with partners to deliver safe, proportionate and enforceable outcomes.

Below is a brief outline of the content to be covered: -

- Purpose of Closure Powers
- Impact of nuisance premises on victims and communities
- Legal framework and 2026 updates
- Closure notices and closure orders
- Evidence gathering and victim-focused practice
- Court applications and processes
- Multi-agency working
- Enforcement, breach, and criminal consequences
- Safeguarding and risk management
- Case studies and practical exercises

Bespoke training

We can also deliver bespoke training tailored to your organisation's needs and local challenges. Sessions can focus on the practical application of specific powers, including Respect Orders, Housing Injunctions and Youth Injunctions, helping practitioners understand when each tool is most appropriate and how they can be used together as part of a coordinated enforcement and safeguarding approach. Through case studies and real-world scenarios, delegates will develop the confidence to select the right intervention and achieve proportionate outcomes for victims and communities.



ASB Case Review training

Summary

This course is designed to equip delegates with a thorough knowledge and understanding of the ASB Case Review in order for them to promote awareness, assess applications and play an active and constructive role in the ASB Case Review process.

Learning Outcomes

By the end of the training, delegates will be able to:

- Clearly understand the ethos and purpose of the ASB Case Review and have knowledge of the local policy and procedures.
- Demonstrate awareness of best practice, including recent statutory guidance developments, and understand how they can apply it locally.
- Recognise the principles of taking a harm centred approach and applying that in practice to champion the victim's voice.
- Identify suitable cases to which the ASB Case Review could apply.
- Confidently assess a ASB Case Review application as to whether it meets the threshold.
- Have a clear knowledge of the format of a panel hearing and their own roles and responsibilities.
- Actively participate in the ASB Case Review process and be confident in overcoming any barriers and obstacles they may face.
- Understand the victim's grounds for appeal and the process associated with it.

Below is a brief outline of the content to be covered: -

- The purpose of the ASB Case Review
- The threshold-legislation/stat guidance
- Taking a harm centred approach
- Obstacles/challenges to the successful implementation of a ASB Case Review
- A successful ASB Case Review Panel Hearing (who should be there, what to expect, delegates role in the process, best practice etc)
- Action Plan (and monitoring of)
- Closing an ASB Case Review
- Appeals (as per your policy and procedures)



ASB Case Review independent chair training

Summary

This training course has been designed to provide delegates with the knowledge and skills required to effectively chair a ASB Case Review meeting, including preparation, conducting the meeting and actions following.

Pre-Requisites

The course is aimed at delegates who already have a good working knowledge of the ASB tools and powers (legal and non-legal) as this is required to ensure the effective running of a panel hearing.

Pre-Reads

ASB Case Review Policy and Procedure for the local area (All of these are to be supplied to ASB Help to ensure the training we deliver is bespoke and in line with local procedures).

Learning Outcomes

By the end of the training course, delegates will: -

- Understand the purpose of a ASB Case Review and the responsibilities of the chair and of those attending.
- Possess a greater knowledge and understanding of best practice in relation to the ASB Case Review
- Recognise the importance of the victim's voice, ensure their needs are met, expectations managed, and thoughts are considered throughout the whole process.
- Be able to effectively prepare for a panel hearing.
- Confidently chair an efficient meeting which encourages participation and inspires action.
- Know how to set a clear and concise agenda.
- Facilitate effective interaction between panel members and respond appropriately to any conflicting views.
- Confidently produce an action plan which recommends proactive steps to resolving the matter in hand.
- Identify and effectively tackle any issues arising which may present as an obstacle to the successful implementation of the action plan.
- Have knowledge of the grounds for appeal and what this means as a Chair.



ASB Case Review independent chair training

A brief outline of the agenda is detailed below: -

- ASB Case Review overview - threshold, harm centred approach, purpose
- The role of different agencies
- Advantages of an independent chair and the qualities required
- Information sharing, confidentiality and conflicts of interest
- Following policy and procedure
- Before the meeting (administration and preparation)
- The victims voice
- Effectively chairing the panel hearing
- Dealing with arising conflicts
- Action plan
- Follow up meetings
- Appeals

***"One of the best courses
I have attended."***

***"Training providers were very
knowledgeable and explained
things very well and made it
simple to understand. It was
very good to see the video of
the victims discussing their
ASB Case Review experience."***

***"Really good session
particularly liked the focus on
victim impact helping to
embed why ASB Case Reviews
are so important to promote.
The action plan creation
activity was also useful."***



Understanding victim impact training

Summary

This course is designed to equip delegates with an understanding of the real impact of anti-social behaviour on victims, and how to ensure the victim's voice is central to effective and coordinated responses.

Learning Outcomes

By the end of the training, delegates will be able to:

- Understand the real-life impact of anti-social behaviour on victims.
- Recognise how prolonged or unaddressed ASB can escalate harm and affect wellbeing.
- Reflect on the importance of early and consistent intervention for victims and communities.
- Identify practical ways to ensure the victim's voice is heard and valued throughout ASB case management and decision-making.
- Apply learning from real victim case studies and lived experience to improve professional practice.
- Understand the importance of partnership working in reducing harm and delivering meaningful outcomes for victims.
- Demonstrate how effective partnership working can improve information-sharing, problem-solving and victim confidence.

Below is a brief outline of the content to be covered: -

- The real-life impact of anti-social behaviour on victims
- Exploring risk when ASB goes unaddressed
- The victim's voice
- Real victim case studies and input
- Information around partnership working and effective information sharing
- Tools for preventing further harm through early and coordinated intervention



Handling complex anti-social behaviour cases

Summary

This training equips practitioners to manage complex ASB cases effectively. Through real case studies, delegates learn to assess risk, apply harm-centred approaches, work collaboratively with partners, and use the ASB Case Review to improve outcomes for victims, while understanding the wider ripple effects of anti-social behaviour.

Learning Outcomes

By the end of the training course, delegates will: -

- Identify key risk factors within complex ASB cases and understand how they contribute to escalation and ongoing harm.
- Apply learning from real case studies to assess risk, plan appropriate interventions, and monitor cases effectively.
- Demonstrate effective case management principles, including clear communication, record-keeping, and consistent victim engagement.
- Adopt a harm-centred approach to decision-making, ensuring victim impact informs actions and priorities.
- Understand the role and value of partnership working in managing complex ASB cases and reducing duplication or gaps in response.
- Recognise when and how the ASB Case Review can be used to support complex cases and improve multi-agency accountability.
- Understand the wider “ripple effect” of ASB on victims, families, communities, and practitioners, and factor this into case planning.
- Apply practical strategies to manage complexity, reduce repeat harm, and improve outcomes for victims.

A brief outline of the agenda is detailed below: -

- Recognising complex ASB cases
- Exploring real complex case studies via group discussions
- Case management principles
- Partnership working
- ASB Case Review in complex cases
- Practical strategies and tools



Vulnerabilities and anti-social behaviour

Summary

This course explores vulnerability in anti-social behaviour, helping practitioners identify risk, understand the impact of disabilities, apply effective risk assessments, and work in partnership to prevent further harm using real case examples.

Learning Outcomes

By the end of the training course, delegates will: -

- Recognise different types of vulnerability and understand how they can increase a person's risk of harm in ASB cases.
- Apply learning from real case studies to identify warning signs and improve decision-making in practice.
- Understand the purpose of risk assessments, including how to use a risk assessment matrix and why accurate risk grading is critical.
- Identify how disabilities and additional needs may affect a person's experience of ASB and access to support.
- Spot vulnerable individuals within communities who may be at greater risk of experiencing or being drawn into ASB.
- Work effectively with partner agencies to support vulnerable individuals and share information appropriately.
- Take proactive steps to prevent further harm and reduce escalation through early intervention and informed action.

A brief outline of the agenda is detailed below: -

- Understanding vulnerability in anti-social behaviour
- Disabilities and additional needs
- Identifying vulnerable individuals in the community
- Risk assessment and managing harm
- Explore real case studies
- Partnership working and information sharing
- Preventing further harm

