



Your Voice Matters

## Do you know ASB Case Review best practices?

### Caveat-free threshold and accessible

Removing unnecessary threshold caveats, promoting the ASB Case Review and ensuring applications can be made via multiple methods reduces the risk of creating a postcode lottery for victims.



### Victim inclusion

Ensure that victims are kept updated throughout the process and invite the victim(s) to the review to provide an impact statement. Better yet – have a named contact for the victim(s)!



### Independent chair

Have an impartial chair to ensure greater transparency and credibility. A fresh pair of eyes can often help improve outcomes for victims.



### Clear and consistent appeals process

Best practice involves having a clear threshold for an appeal. Appeals co-ordinated through external offices such as your local Police and Crime Commissioner ensure consistency and impartiality for victims.



**Remember:** The ASB Case Review is **NOT** a complaints procedure! **Don't be afraid of it.**

Got questions? Contact us at [www.asbhelp.co.uk](http://www.asbhelp.co.uk)  
Let's work together to ensure that victims of anti-social behaviour are heard, supported, and protected.



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## What is an ASB Case Review?

Previously known as the Community Trigger, the ASB Case Review involves a multi-agency problem solving meeting to create an action plan for tackling a case of anti-social behaviour.

## Would I be eligible for an ASB Case Review?

The threshold for an ASB Case Review is considered to be three (or more) incidents of ASB reported within a six-month period to agencies including police, local authority and/or housing provider.



## What can the ASB Case Review be used to tackle?

Anti-social behaviour can include, but is not limited to:



Noise nuisance



Animal nuisance



Harassment and intimidation

Commercial or community ASB

Anti-social vehicle use

Vandalism and littering



## How would my voice be heard?

Best practices recommend that victims are invited to a portion of the review to give an impact statement. So, your voice is at the heart of the process.



## How do I apply for an ASB Case Review?

Usually, an ASB Case Review application is submitted via your local authority. However, in some areas it may be submitted through other agencies such as the Police and Crime Commissioners office



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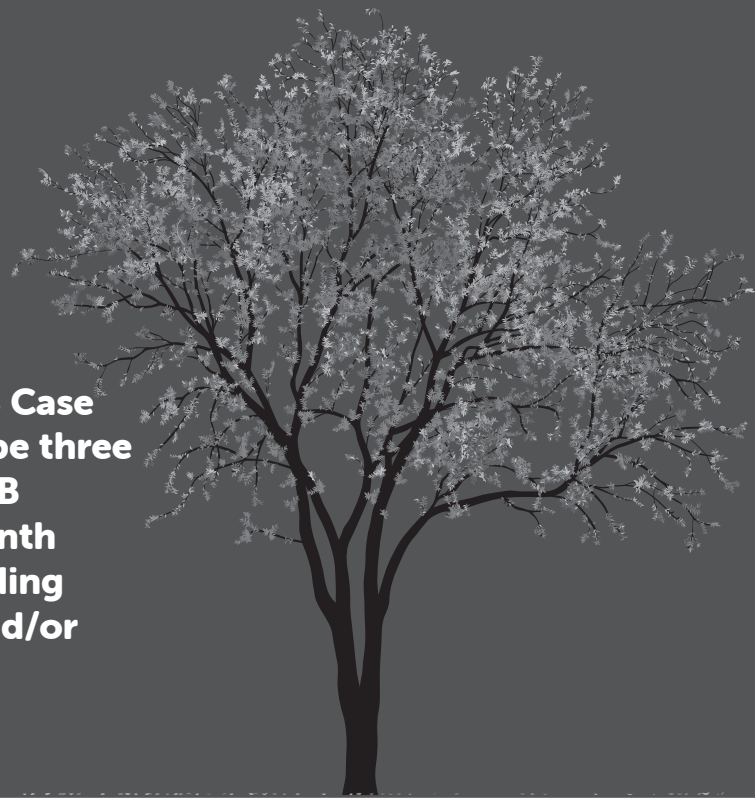
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